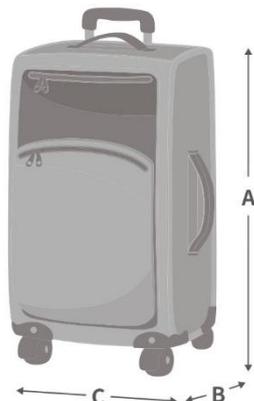


# Boarding the Tokaido, Sanyo, Kyushu, Nishi-kyushu Shinkansen with Oversized Baggage

## Oversized baggage size restrictions and rules

No reservation required

A+B+C  
~160cm



Reservation required

oversized baggage

A+B+C  
total dimensions between  
**161** and 250cm

\* Baggage with total dimensions exceeding 250cm cannot be brought on the train.

baggage 160

You need to reserve a seat with an oversized baggage area if you wish to board the train with oversized baggage.

\* Passengers traveling with oversized baggage without a reservation will be charged a baggage fee (1,000 yen including tax).



Items that do not require a reservation, even if they have total dimensions of more than 160 cm

✓ Sports equipment



(Please store them in their bag or case.)

✓ Musical instruments, leisure equipment, wheelchairs



✓ Strollers

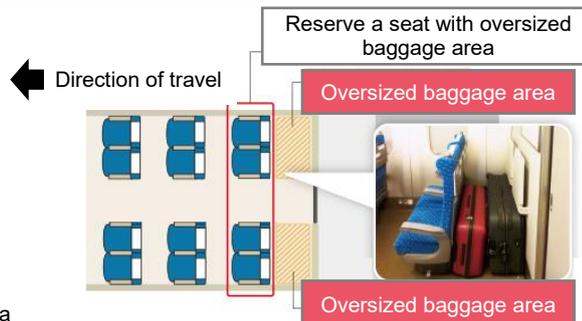


Please make a reservation if you wish to use an oversized baggage area for any of the above items.

## What are seats with oversized baggage areas?

- These seats are located at the back of certain cars.
- Passengers who reserve these seats in advance can use the oversized baggage area behind them for their luggage.
- Non-reserved cars and some reserved cars do not have seats with oversized baggage areas.

\* These seats are located in the back row of the car and come with an oversized baggage area that is shared by the passengers who have reserved them. Please be considerate of others when using this area.



## When traveling with oversized baggage

**1** Reserve a seat with oversized baggage area before boarding.

- Seats with oversized baggage areas can be reserved online\* or using ticket machines at stations.

\* At JR KYUSHU RAIL PASS Online Booking site, you cannot reserve seats with allocated luggage space. Please make seat reservation at ticket counter for JR Kyushu Rail Pass user.

- When purchasing a ticket at a ticket office, inform the member of staff that you will be traveling with oversized baggage.

\* Tickets are the same price as reserved seats in ordinary cars and green cars. (Your seat reservation will not cost more even if it includes an oversized baggage area.)

- Passengers traveling with oversized baggage without a reservation will be charged a baggage fee (1,000 yen including tax). In this case, store your baggage as instructed by the train crew.
- Seats with oversized baggage areas are limited, so book your reservation early. If no seats are available, please make a reservation on an earlier or later train.

**2** After boarding, place your luggage in the oversized baggage area behind your reserved seat.



## The changes do not affect passengers traveling with baggage with total dimensions of 160cm or less.

- On Shinkansen trains, baggage with total dimensions of 160cm or less can be stored in the luggage rack.



## FAQ

**Q Why do we need to make a reservation for the oversized baggage?**

**A** In recent years, as the number of customers from abroad has also increased, more customers are boarding Shinkansen with big baggage. Due to that fact, when baggage above a certain size are brought inside the train, a set reservation of the baggage area and reserved seat is necessary, and the advance reservation system for this has been started.

**Q Why must I pay the oversized baggage carry-on fee if I have not made a prior reservation for oversized baggage?**

**A** This service was launched because of the increasing number of passengers, including visitors from overseas, who board Shinkansen trains with oversized baggage. Making a prior reservation enables passengers to secure baggage space near their seat before commencing their journey, and it also enables passengers to board and disembark more smoothly since their baggage is stored in a space near the door.

In addition, it makes the trip more pleasant for passengers who do not have oversized baggage with them, and ensures that they too can board and disembark smoothly.

If you bring oversized baggage onto the train without a prior reservation, you will be asked to store it in a space designated by the conductor in order to avoid inconveniencing other passengers, and a carry-on fee is charged accordingly. We appreciate your understanding and cooperation.

**Q Can we reserve seats with oversized baggage area on all trains and in all cars?**

**A** It depends on the train; some trains have no seats with oversized baggage area.

■ N700 Series Shinkansen ("MIZUHO", "SAKURA", "TSUBAME")

Reserved seats of normal cars No.4, No.5, No.6 & No.8, and seats at the back of Green cars (20 seats)

■ 800 Series Shinkansen ("SAKURA", "TSUBAME")

Reserved seats at the back of normal car No.6 (2 or 4 seats)

■ N700S Series Shinkansen ("KAMOME")

Reserved seats at the back of normal car No.1, No.2 (16 seats)

In case of Shinkansen trains with only Non-reserved seats, reservations for "Oversized baggage area" is not necessary.

\*Regarding trains of Tokaido Shinkansen & Sanyo Shinkansen, please check on the website of each company.

**Q Can I reserve a seat with oversized baggage area even if I don't have oversized baggage?**

**A** Passengers who do not have oversized baggage can reserve these seats, for example if they require extra luggage space or are traveling with someone who has oversized baggage. However, due to limited availability and the fact that it may not be possible to recline your seat when oversized baggage is stored, passengers are advised to reserve other seats wherever possible.

**Q Will it still be possible for any passenger to put baggage behind the last row seats once the reservation scheme has started?**

**A** This area is for passengers who have reserved seats with oversized baggage areas and may not be used by other passengers. In addition, passengers on Japan Railway trains are asked to keep their luggage near them at all times. In cars that do not have oversized baggage area seats, the space behind the back row is reserved for use by passengers seated in that row.

**Q Will there be any changes to the rules regarding the weight limit and amount of baggage on Shinkansen trains? In addition, will the baggage size limits for conventional lines be changed?**

**A** No (This is not applied to Local trains.), you will still be allowed to carry two pieces of baggage weighing less than 30kg and with total dimensions of less than 250cm and a maximum height of 200cm.

However, it is necessary to reserve a seat in advance only in case of boarding Tokaido, Sanyo, Kyushu, Nishi-kyushu Shinkansen with luggage which the total dimensions are 160 to 250 cm.

**Q What happens if all the seats with an oversized baggage area are taken?**

**A** In case "Seats with an oversized baggage area" are all occupied, please kindly consider using the trains at an earlier or later time, or please divide your baggage into small ones so they are not counted as an oversized baggage. Depending on the trains, as "Seats with an oversized baggage area" can be very crowded, please make reservations as quickly as possible. (Like other reserved seats, they are available one month in advance.)

**Q What should I do if I absolutely must board a particular train?**

**A** We understand that circumstances may be complicated, but we ask you to understand the situation and cooperate by making a prior reservation if you have oversized baggage that cannot be stored in the luggage rack.

**Q Are there any tickets for which an oversized baggage area cannot be reserved?**

**A** In principle you can reserve an oversized baggage area for any ticket where it is possible to reserve a seat.

However, from "JR KYUSHU RAIL PASS Online Booking", online reservation service, it cannot reserve the seats with allocated luggage space for certain system reasons.

For JR Kyushu Rail Pass users who will take Shinkansen with oversized baggage, please make seat reservation at station.

**This service is to ensure passenger security, safety and convenience. Thank you for your cooperation.**